

# JAMALCO PROCUREMENT DEPARTMENT

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## ASI SUPPLIER COMPLAINT FORM

Your feedback is valuable to us, and we are committed to resolving any issues you may have encountered. By submitting the ASI Customer Complaint Form, you help us ensure the highest standards of quality and customer satisfaction.

### Customer Information

First name*	_____
Last name*	_____
Email*	_____
Phone number*	_____
Business Name*	_____
Business Address *	_____
	_____
City, State, Zip*	_____

### Who/What is Complaint About

- Purchasing/Bidding Processes
- Quoting Process
- Scheduling Process
- Awarding Process
- Technical Review Process
- Technical Reviewer
- Customer Service
- Unfair Competition
- Humanitarian Violation
- Child Labor Issue
- Environment Violation
- Other

### Description of Complaint\*

Please include ALL persons involved, name and position if applicable - other witnesses or people involved with the situation. **Submit form to Email: [Procurement-Feedback@jamalco.com](mailto:Procurement-Feedback@jamalco.com)**